

Claim Amendment

1. (Cancelled).

2. (Previously Presented) The customer registration system of claim 15, wherein said registration log includes more than one said second substrate and each said second substrate further includes third indicia to identify a sequential order of said second substrates in said registration log.

3. (Previously Presented) The customer registration system of claim 15, wherein said second substrate further includes a designated area for a user of the system to enter a date on which services were provided to the customer.

Please amend claim 4 in accordance with the marked version of that claim below. In accordance with 37 C.F.R. §1.121 presented below in their present form.

4. (Currently Amended) The customer registration system of claim 15, further comprising text associated with said label-retaining spaces, said text including instructions to attach said labels in said label-retaining spaces.

5. (Previously Presented) The customer registration system of claim 15, wherein said plurality of registration labels are detachably adhered to respective ones of a plurality of said first substrates, and wherein said registration log includes a plurality of said second substrates, each of said second substrates including a plurality of label-retaining spaces arranged sequentially thereon for retaining at least some of said labels after entry of information on said labels by customers and detachment thereof from said first substrates.

6. (Previously Presented) The customer registration system of claim 15, wherein said plurality of said labels are arranged in sets, each of said sets having a given said sequence of said first indicia and wherein at least two of said sets have the same said sequence of said first indicia.

β1 7. (Previously Presented) The customer registration system of claim 15, wherein said first substrate includes a first surface and a mutually opposed second surface and wherein said plurality of labels are adhered only to said first surface.

8. (Previously Presented) The customer registration system of claim 15, wherein said second substrate includes a first surface and a mutually opposed second surface and wherein said plurality of label-retaining spaces are disposed on both said first surface and said second surface.

9. (Previously Presented) The customer registration system of claim 15, wherein said first indicia comprises at least one of a numeral and a letter of the alphabet.

10. (Previously Presented) The customer registration system of claim 15, wherein said second indicia of said label-retaining space comprises at least one of a numeral and a letter of the alphabet.

11. (Previously Presented) The customer registration system of claim 15, wherein said registration log comprises a spiral bound book.

12. (Withdrawn) A method of registering a customer upon arrival at a service facility so as to improve confidentiality of information provided by the customer at the time of registration, the method comprising the steps of:

β1 providing a plurality of registration labels arranged sequentially on and being detachable from a first substrate to form a sequential arrangement of registration labels, each of said registration labels including a unique indicia that corresponds to a position of said registration label in said sequential arrangement of registration labels and further including adequate area for the customer to enter the information on said registration label;

providing a registration log that includes a plurality of label-retaining spaces arranged sequentially on a second substrate to form a sequential arrangement of label-retaining spaces, each label-retaining space including a unique indicia that corresponds to a position of said label-retaining space in said sequential arrangement of label-retaining spaces and further corresponds to a respective unique indicia of a registration label, each label-retaining space further including adequate area for attaching said registration label to said label-retaining space after entry of the information by the customer;

detaching a first registration label from said first substrate after entry of the information on the first registration label by the customer; and

attaching said first registration label to a corresponding label-retaining space in said registration log, whereby said registration log is maintained inconspicuously relative to other customers such that confidentiality of the information is improved.

13. (Withdrawn) The method of claim 12, wherein said plurality of registration labels comprise self-adhesive labels and wherein said step of detaching comprises the step of peeling off said first registration label from said first substrate.

14. (Withdrawn) The method of claim 12, wherein said first substrate includes a plurality of perforations around a periphery of each of said registration labels and wherein said step of detaching comprises the step of separating said first registration label from said first substrate along said perforations.

15. (Previously Presented) A customer registration system for improving the protection of the confidentiality of information provided by a customer at the time of registration, said system comprising:

at least one first substrate locatable at a first location;

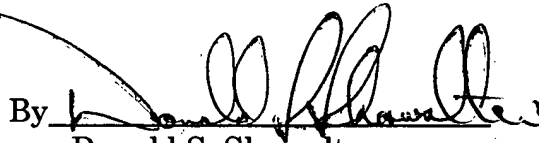
a plurality of registration labels detachably adhered to said first substrate, each of said labels having one of a series of first indicia identifying the position of each of said labels in an uninterrupted sequence, each of said labels further having at least one field within which the information is to be entered in writing by the customer, said first location being a location sufficiently accessible to the customer to permit the customer to view said labels detachably adhered to said first substrate and to enter the information in said field of one of said labels while said one of said labels remains detachably adhered to said first substrate, and

a registration log having at least one second substrate, said second substrate having a plurality of label-retaining spaces and a series of second indicia, said second indicia corresponding to said first indicia to associate each one of said spaces with a respective corresponding one of said labels according to said sequence, each said one of said spaces including an area to which said respective corresponding one

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of said labels may be adhered after the information has been entered in writing in said field by the customer and said corresponding one of said labels has been detached from said first substrate so that said labels adhered to said second substrate provide an original record of said writing, said second substrate being locatable at a second location at a time when said first substrate is located at said first location, said second location being a location at which the entered information on any said labels adhered to said second substrate is out of view of the customer in order to protect the confidentiality of the information.

Respectfully submitted,

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